





What do you do if you get sick

UNI-MED Szeged Kft.

6725 Szeged, Semmelweis u. 8. +36 70 439 2188 studium@uni-med.hu www.uni-med.hu



1. Family doctor (GP) care

In all cases, please book an appointment in the MODULO SYSTEM!

If you are unable to book an appointment with MODULO, please personally contact the Student Service Office (HSZI) located in Szeged, Ady tér 10 (near the University of Szeged).

Tel.: +36-62 544 794, Email: hszi@hszi.u-szeged.hu)

Family doctor's office:

University of Szeged, Faculty of Medicine, Department of Family Medicine, Clinical Training Facility 6722 Szeged, Tisza Lajos krt. 97. Floor 1 (high mezzanine), health centres (physician's offices) № 21 and 22.

Consultation hours:

Monday: 9:00 a.m. – 12:00 noon Tuesday: 9:00 a.m. – 12:00 noon

Wednesday: 13:30 - 16:30

Thursday: 9:00 a.m. – 12:00 noon Friday: 9:00 a.m. – 12:00 noon

2. Medical specialist

You may only go for examination, **lab or diagnostic test** if your **GP** or Uni-Med specialist (to whom your GP has sent you) has issued a referral.

Visit http://uni-med.hu/generali-studium/specialist-appointment and enter your details (name, Generali card number, email, phone) AND the specialized health care code specified in the referral you got from your family doctor (GP) / medical specialist (or you can upload your referral here).

We will book your appointment at the medical specialist and will send you a notification by email (including details about place and time).

If you do not have a referral or do not want to go to the medical specialist care offered by us, you will have to pay the costs of the examination!



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(to make an appointment online)

3. In urgent cases:

Clinical Center, Emergency Patient Care Independent Unit (SBO):

6725 Szeged, Semmelweis utca 6. Phone: +36-62 342- 477 / 488 / 499

You must pay in advance for the care at the Uni-Med Cash Desk. If, for any reason, you are unable to pay, you are required to sign a Debt Acknowledgement Statement (Financial Responsibility Statement) and pay the costs later. Our bank account for wire transfers: 10404601-50526771-84771006, Our IBAN code for SEPA transfers: HU13 1040 4601 5052 6771 8477 1006. Please include your name and SBO care date in the remarks field of the transfer order. If you are eligible, the Insurer will give you a refund later. You must submit the invoice and any medical documents you receive to the Uni-Med Customer Service.

4. Ambulance emergency:

National Ambulance Service (Országos Mentőszolgálat, OMSZ)

Phone: 112

5. In any case:

If you are not in Szeged or you want medical care outside of working hours (weekdays from 7 p.m. to 7 a.m., or during weekends or holidays) you can contact and get assistance 24 hours a day from:

Uni-Med Call Center:

+36 70 439 2188 (Generali Studium menu item)

Uni-Med Customer Service:

Petri Gábor Clinical Compound 6725 Szeged, Semmelweis utca 8 (ground floor)

Phone: +36 70 439 2188, Opening hours: Monday to Thursday: from 7:30 to 16:00, Friday: from 7:30 to 13:30

UNI-MED Cashier Desk:

Petri Gábor Clinical Compound 6725 Szeged, Semmelweis utca 8 (mezzanine-floor)

Opening hours: Monday to Thursday: from 7:30 to 16:00, Friday: from 7:30 to 13:30

6. Getting refund for the costs of medicine and dressing

When making your purchase (at the pharmacy) please ask for an invoice that shall include:

- Insured person's name
- Generali Studium card number (5 digits)
- Your address (as stated in the Generali Studium Contract)

The invoice must be submitted to the Uni-Med Customer Service, and you must indicate your Hungarian Forint (HUF) based bank account number. After approval, this is where your refund will be transferred by the insurance company.

For more information, please read your Contract or visit our website!

http://uni-med.hu/generali-studium/about-our-services

